

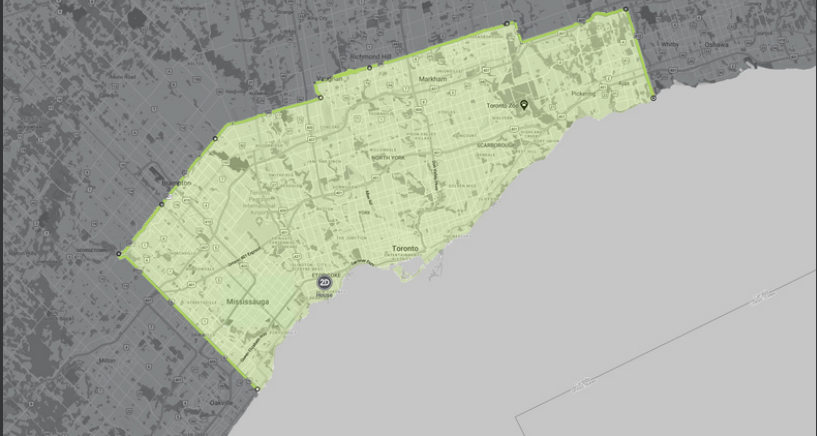
Delivery & Pickup Service Terms & Conditions

DELIVERY RATES

ACCP Boundary: \$100/trip

Outside of ACCP Boundary (Up to 70km Radius): Please Inquire

Dolly Delivery/Pick-up: \$150/trip



OPERATING HOURS

Our delivery and pickup service operates Monday through Friday, 9:00 AM to 5:30 PM. Appointments can be requested up to 24 hours (1 business day) in advance of the required delivery/pickup.

PROTOCOLS

Receiving and Releasing Equipment:

A person designated by the Production must receive deliveries or release equipment for pick-ups. 2D House must be notified in writing if the "On-site contact" provided in the Delivery/Pick Up form is no longer accurate.

Timing Requests:

- Delivery/Pick-up times can be requested in 2-hour blocks. However, availability is not guaranteed.
- Confirmation of times will be provided before 5:00 PM the day prior to the scheduled delivery.
- Drivers will give at least 1-hour notice of their estimated arrival time.

Contact Window:

- The Production has 30 minutes to make contact upon the Driver's arrival.
- Full payment is required in case of a no-show.
- Driver will wait a maximum of 30 minutes for a pick-up to be ready.
- Additional fees may apply if this time is exceeded.

Loading and Unloading:

- The Driver is responsible for loading and unloading the gear.
- Once offloaded, the Production is responsible for handling the gear.
- The Driver will only pick up items that are prepared and available at the time of arrival.